

## **DIGITAL CINEMA INSTALL AND SERVICE ENGINEER**

To coincide with our current and continuing growth, we are seeking to add to our technical team. We are a growing company on the cutting edge of the business. Recent changes in the cinema business present a variety of exciting changes which we are well poised to capitalize on – we are looking for somebody to join us at ground level and to grow with our company and our success. This is a key role within our organization – our business is based on exceptional customer and technical service and we are looking for an individual to work closely with us and enhance this service. You need to be someone who is able to thoroughly prepare the job, take charge on site and liaise with the client.

You'll need superb practical, communication and organizational skills, a clean UK driving license and a good knowledge of IT and networking. Some installation experience would help but more so the ability to learn quickly.

You'll be working with cutting edge technology installing everywhere from world class venues to private screening rooms. Clients range from Universities to Film Distributors, the technology ranges from state of the art Digital cinema to (less and less) antique cinema projectors. We respect our clients and their needs – every one is different – and we need the same attitude from you. In return you get flexibility, and the chance to become a fundamental part of a thriving business. There will be some travel involved, mainly UK but our engineers have helped clients as far as the Shetland Isles – company car provided after a qualifying period (but not ferry!)

This is not a job for those who like routine, filling out forms, having no surprises and having their lives organized for them. This IS a job for someone who may have reached a plateau in their current job, someone who embraces new technology and loves learning and doing something new every day, and for someone who wants to be part of the most varied and exciting organization in our business. Applicant must be able to legally work in the UK.

Please send your CV in PDF format, we may send you a questionnaire to assess skill level. Interviews may be done by Skype if that proves a sensible option due to location but please note we are a South London based Company.

**JOB TITLE;**

Installation and Service Engineer  
Trainee engineer

**REPORTS TO;**

Chief Engineer  
Company directors

**LOCATION;**

The position is based in our West Norwood workshop, however frequent field works will be required. Locations could range from anywhere in the UK to on occasion abroad, sometimes for extended periods.

**HOURS;**

Basic 40 hour week, Monday to Friday nominally 8am to 4pm. Great flexibility is however required as we need to fulfill the needs of our clients and work around factors such as building schedules and screening obligations which are out of our control. Early mornings can be common. Occasional evenings and weekend work as our clients require

**DRESS CODE etc;**

Casual but smart at all times. On occasion we need to adjust this to suit our clients' needs, but generally clean dress jeans and a company shirt are the norm.

**START DATE;**

Immediate

**SALARY;**

Depending on experience, Company Vehicle after qualifying period

**JOB PURPOSE;**

To provide a top quality install and upgrade / breakdown service to our clients in the cinema, theatre and associated industries in both the workshop

**KEY RESPONSIBILITIES / DUTIES;**

- Installation of projection video and sound equipment, including location, wiring and final commissioning
- Install and maintenance of D cinema gear
- Associated networking and IP work
- Field and workshop service / repair / upgrades of technical equipment
- Workshop building and rebuilding of equipment
- Workshop repair of modules for clients and stock
- Provision of emergency call-out and telephone support service for clients
- Maintenance of our tools and upkeep of workshop and other premises
- Dealing with clients enquiries and provision of telephone technical support
- Other duties as and when workload demands related to the successful and efficient running of the business
- Projection and rigging duties for hire jobs
- Sole operation of video and film hire equipment

- Attend training and development courses as required
- Adherence to company health and safety policies at all times

## KEY PERSONAL QUALITIES

The position is predominantly a “sole charge” one, and requires substantial initiative and self discipline. Typical qualities include;

- The ability to work unsupervised
- RELIABILITY
- Flexibility and a desire to work outside accepted practices and on cutting edge technology
- A pride and sense of ownership in one’s own work
- Empathy and an ability to get along with clients at all levels
- Flexibility to work a variety of unsocial hours when needed
- Attention to detail and a meticulous approach to documenting and planning ones own work
- Our customers rely on us – reliability and punctuality are vital
- Some heavy lifting is required – should be physically fit
- A current clean UK drivers license is desirable
- An awareness of commercial issues in a business to business environment

Specific technical skills should include some or all of the following

- An understanding of AV technology
- Great IT skills
- An understanding of basic electronic techniques and the use of test equipment
- Good practical installation skills
- A basic understanding of Windows and DOS
- An awareness of electrical wiring techniques and safety

## WE OFFER;

- A competitive salary, reviewed annually, well in excess of the industry norm, to reflect the responsibility of the position.
- The chance to work on a wide variety of technology and projects, including some of Europe’s most exciting exhibition related developments.
- Exceptionally comprehensive on the job and formal training
- The chance to grow with the business and the potential to move into technical management or sales roles
- No two days ever the same!
- Following a qualifying period, production related bonuses designed to provide an additional reward based on mutually agreed targets
- The possibility of share options after two years satisfactory service
- Further benefits as tailored and agreed with the individual, for example subsidized gym membership and travel
- Provision of a company vehicle, a car allowance or access to pool vehicles. Personal use of vehicles are available within reasonable limits
- Provision of a mobile telephone for work related use and limited personal use
- Provision of tools and test equipment as required

## TRIAL PERIOD AND FIDELITY

The position is offered subject to a trial period. We operate in a commercially sensitive environment and commitment to both non disclosure and non competition will therefore be required.

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